

Media Relations

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FOR IMMEDIATE RELEASE

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PSE&G Prepared for Hot Weather and Potential Storms

(Newark, N.J. – July 22, 2016) With temperatures expected to be in the 90s for an extended period of time and potential storms in the forecast, Public Service Electric and Gas (PSE&G), New Jersey’s largest utility, is monitoring weather conditions and has additional personnel on hand to handle any power interruptions. The utility’s call centers also have extra personnel on duty to speak with customers, and additional appliance service technicians are scheduled to assist with air conditioner repairs.

“We prepare for the summer heat and storms year-round,” said John Latka, senior vice president of electric and gas operations for PSE&G. “Although we expect to have no problem delivering the additional power our customers will need to stay cool, we are keeping a close eye on the weather and will have the personnel on hand to respond to any outages caused by high heat or storms.”

PJM, the regional grid operator, expects to have sufficient power supplies available to meet the increased demand for electricity. The demand for electricity on Friday is forecasted to be 8,839 megawatts. PSE&G’s all-time summer peak was 11,108 megawatts, set on August 2, 2006.

PSE&G reminds customers to always stay away from downed wires. If a downed wire falls on your vehicle, stay in your car, call 911 and wait for first responders to arrive. Also, remember to never use a generator inside your home, or in or near any enclosed space.

To report power outages or downed wires, call PSE&G’s Customer Service line at 1-800-436-PSEG. Also, customers can report outages online by logging into *My Account* at pseg.com. To report power outages via text message, and receive outage updates by text and email, sign up for [MyAlerts](#). The utility’s mobile-friendly website includes an “Outage Map” that is updated every 15 minutes and displays the location and status of power outages in PSE&G’s service area.

If experiencing difficulties with central air conditioning units or other appliances, PSE&G customers can schedule a WorryFree** repair service appointment online by logging in to *My Account*, or call 1-800-436-PSEG (7734).

Customers can save energy and money by following a few easy and inexpensive tips.

1. Seal holes and cracks around doors and windows with insulation or weather-stripping.
2. Don’t cool an empty house. Set your thermostat higher when you are away.

3. Don't cool unused rooms. Close the vents and shut the door.
4. Ceiling fans cool fast and cost less than air conditioning.
5. Operate appliances in the morning or evening when it is cooler outside.
6. When washing dishes or clothes, run full loads.
7. Wash laundry in cold water.
8. Close blinds and draperies facing the sun to keep out the sun's heat.
9. Replace air filters monthly. Dirty filters make your air conditioner work harder.
10. Use a microwave or crockpot instead of the oven. They won't heat the house.

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Public Service Electric and Gas Company (PSE&G) is New Jersey's oldest and largest regulated gas and electric delivery utility, serving nearly three-quarters of the state's population. PSE&G is the winner of the ReliabilityOne Award for superior electric system reliability. PSE&G is a subsidiary of Public Service Enterprise Group Incorporated (PSEG) (NYSE:PEG), a diversified energy company.

*** PSE&G WorryFree services are not the same as the utility services provided by PSE&G's regulated gas and electric delivery utility. PSE&G WorryFree services are only available to customers located in PSE&G's service territory. Similar services can be provided by service companies other than PSE&G. A list of those service companies may be available from public listings, including telephone directories. Customers are not required to purchase PSE&G WorryFree services to receive safe, adequate, and proper utility service.*

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